

Refund Policy

Booking, Cancellation & Refund Policy

To support a steady and respectful space for this work,

the following applies to all bookings.

Cancellations & Rescheduling

If you need to cancel or reschedule your session, please provide at least 24 hours' notice.

- Sessions cancelled with more than 24 hours' notice may be rescheduled or refunded
- Sessions cancelled with less than 24 hours' notice are generally not refundable

This helps ensure that time set aside for you can be offered to others.

Missed Appointments

If a session is missed without notice, the full session fee will apply.

Refunds

Refunds are available where:

- sufficient notice has been provided
- a session is cancelled by the practitioner

or in circumstances where a session is unable to proceed

Refunds are not typically provided for:

- change of mind after a session has taken place

late cancellations or missed appointments

A Note

I understand that unexpected situations can arise.

If something unforeseen has impacted your ability to attend, you're welcome to reach out – and this will always be approached with care and consideration.

Contact

If you need to make changes to your booking, please contact:

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0427 269 758